

VOIP and Phone Systems

First things first, SkyNet is bringing you something no other ISP in the Gallatin Valley is which is a Dedicated VoIP Circuit. We highly recommend this product if you are going to do VoIP/SIP. **If you do not purchase this service SkyNet will not support your VOIP or guarantee any kind of quality of service for it.** What is a Dedicated VoIP Circuit? It is a two-step process from SkyNet that helps make sure your VoIP has the best possible chance of work well. First step is to prioritize the VoIP which we do by specially marking every VoIP packet as high priority in our network all the way from your business to the internet. The second step is to give VoIP a separate internet connection to use that is separate from your main internet connection. This way you can use 100% of your internet and it doesn't take away from the bandwidth for your VoIP phone service. This service is very low cost at only \$100.00 per month for 10 SIP Trunks or \$50.00 for up to 3 SIP trunks, please contact us today if you are doing or thinking of doing VoIP!

SkyNet is proud to offer some of the lowest cost, highest performance phone systems available on the market today! We don't believe that one phone system or one phone manufacturer fits all, like so many phone system providers. At SkyNet you have options and we would like to sit down and go through those options with you, so please call and schedule an appointment today.

We have partnered with ClearFly for VoIP communications here in Montana. Our phones systems can also run on t1's, Analog lines, and even cellular.

Our phone systems can even integrate with CRM tools, Surveillance systems, DECT 6.0 cordless handsets, Bluetooth headsets, Mass Notifications Systems, Paging Systems, School Bells, Clocks, and Digital Sign boards.

Premium Basic Phone System:



[Specification](#)

[Features](#)

Users: 300
Concurrent Calls: 80
Voicemail: Default 3000min (upgradable)
Auto-Recording: Support
Hard Disk: Support 2.5 inch SATA2 (Optional)

Interface:

Two E1/T1/J1 ports (Support PRI,MFC R2,SS7)
Up to 16 Analog Ports ([FXO/FXS](#))
Up to 8 [GSM](#) Ports (Quad-Band GSM/GPRS850/900/1800/1900MHz)
Up to 8 [UMTS](#) Ports (UMTS 900/2100MHz or 850/2100MHZ or 850/1900MHZ)
Up to 8 [BRI](#) Ports
One RS232 Port
LAN: 1 (10/100/1000Mbps)
WAN: 1 (10/100/1000Mbps)
USB: 1 (USB2.0)

Size: 438x280x44 mm (**1U Rack-Mount**)
Weight: 3.4kg
Power Supply: AC 100-240V 50/60Hz 1.5A MAX

SIP Protocol: SIP(RFC3261), IAX2
Transport Protocol: UDP,TCP,TLS,SRTP
Codec: G.711, GSM, SPEEX, G.722, G.726, ADPCM, G.729 A, H261,

H263,H263p, H264 ,MPEG4.

DTMF: Inband, RFC2833, SIP INFO

Echo Cancellation: Supported

LED: **Red** for FXO/GSM/UMTS, **Orange** for BRI, **Green** for FXS

Network: Static IP, PPPoE, DHCP, Firewall, VLAN, DDNS, QoS,

DHCP Server,OpenVPN

Multiple Languages Support:

Chinese, Dutch, English, French, German, Hebrew, Korean, Italian,

Polish,Portuguese, Romanian, Russian, Spanish, Thai, Turkish

Attend Transfer
[Blind Transfer](#)
[BLF Support](#)
[Blacklist](#)
Callback
[CDR \(Call Detail Records\)](#)
[Call Forward](#)
[Call Parking](#)
[Call Recording](#)
[Call Pickup](#)
[Call Routing](#)
[Call Transfer](#)
[Call Waiting](#)
Caller ID
[Conference](#)
Define Office Time
DDNS
Dial by Name
[DISA \(Direct Inward System Access\)](#)
[DIDs](#)
Distinctive Ringtone
[DND \(Do Not Disturb\)](#)
FAX (T.38)
Firewall
Follow Me
[IVR \(Interactive Voice Response\)](#)
[Intercom/Zone Intercom](#)
Mobility Extension
Multi-language Prompt
Music On Hold
Music On Transfer
[MyTwins \(Double System\)](#)
[One touch record](#)
OpenVPN
Phone Provisioning
PIN User (PIN Code Control)
[Paging/Zone Paging](#)
[PPPoE](#)
[Queue](#)
[Redundancy](#)
[Ring Group](#)
Route by Caller ID
Skype Integration (Skype Connect)
SMS to Mail/Mail to SMS
Speed Dial
[Three Way Calling](#)
Voicemail
Voicemail to Email
Voicemail Forwarding
Web Based Control Panel
Spy functions (Normal Spy, Whisper Spy, Barge Spy)

Internal Construction



Premium Advanced Phone System:

Features

Visual Voicemail

Visual Voicemail gives you a whole new way of interacting with your voicemails by giving you a graphical look of all your new and saved voicemails and allowing you to pick which voicemails you want to listen, delete or move. This feature gives you a visual of each voicemail by showing you the Caller ID Name and Number of each message for fast quickly moving through all your messages to find that one voicemail!

Phone Applications

Say NO to feature codes and hard to remember sequences of key presses! Phone applications let you intuitively control your phone calls and are included on every phone and every PBXact system. Our easy-to-use applications give you: visual voicemail, do-not-disturb, parked calls, intercom, groups, transfer-to-voicemail, call forward, day/night mode and away statuses.

Computer Desktop Integration

XactView is a desktop application that allows you to interact with your phone system like never before. With a click of your mouse, you have complete control over all phone calls and the ability to see which coworkers are on the phone and who they are on with.

Custom Interactive Voice Response (IVR) Auto Attendants

Auto Attendants allow you to direct your customers to various parts of your organizations through easy to use push button menus. You can even have different menus for different times of the day, such as open hours or closed hours.

Speech Recognition IVR's

Voice Controlled Auto Attendants allow you to direct your customers to various parts of your organizations through easy to use push button menus. You can even have different menus for different times of the day, such as open hours or closed hours. Requires 3rd party LumenVox speech recognition software to be purchased from vendor and installed.

Dial by Name Company Directory.

Empowers your customers to find people in your organization easily and connect directly to their extension.

Speech Recognition Company Directory

Voice Controlled Company Directory empowers your customers to find people in your organization easily and connect directly to their extension. Requires 3rd party LumenVox speech recognition software to be purchased from vendor and installed.

Voicemail-to-Email

Receive your voicemail messages in your email box and play them over your computer speakers.

Blast Groups

Allows groups of people in your organization to be grouped together to form customer service teams.

Find-Me-Follow-Me

Allows you to simultaneously ring desk extensions, cell phones, and other phones. Imagine the freedom of being able to accept phone calls anywhere and everywhere.

Support for analog, digital and IP phone lines

Support for analog voice lines, T1s, PRI's, and VoIP-based carriers. PRI and VoIP based services allow you to have multiple DID's (Direct-Inward-Dial) numbers that you can utilize to give employees direct numbers without the cost of having direct lines for each employee.

Telecommuter Support

Allows remote employees to make phone calls through your PBX over the Internet from anywhere.

Software-based-phone Support

With PBXact, you can have a phone on the computer screen. With a simple computer headset, you can make and receive calls as if you had a handset phone on your desk. Great for customer service teams to reduce the cost of handset hardware or on-the-go employees with laptop computers.

Paging and Intercom

Support for group paging through your telephone handsets or integration through your overhead paging system. Two-way intercom between phones.

Multiple conference bridges

Allow groups of people to communicate in one group setting from anywhere.

Automated Outbound Dialing Campaigns

Upload list of numbers and have your PBXact system call everyone and distribute the call depending on answer/no answer/voicemail.

Pinsets and Account Code Dialing

Track and limit calls on the system with Pinsets.

Call Queue and ACD reports

Setup multiple queues for calls and see reports detailing wait times, call times, drops and more.

Link multiple office branches

Reduce phone bills by using the power of the Internet or your dedicated point-to-point or frame relay network. Make inter-office phone calls without per-minute charges.

Automatic remote backup for disaster recovery

Your PBX is automatically backed up on a central server every night. If something goes wrong, we can have you up and running with a previous configuration in a matter of hours.

Plus all the standard advanced features you expect from a PBX

Caller-ID, call forward, call forward busy, call forward no answer, call waiting, call pickup, do not disturb, call tracing, and much more.













Views:
615
times
 Printed
660
times